

Request for County-Wide Taxi Regulations

Reasons for the Request

- Taxis serve customers who travel between cities but they cannot pick up a customer when they drop off in another city.
- Most cities in the County have essentially similar regulations.
- In order to remain viable, taxis need to compete.

Permit Totals

	Gilroy	Morgan Hill	Los Gatos	San Jose	Santa Clara	Sunnyvale	Mountain View	Palo Alto	
Permit	\$150.00	\$61.00		\$371.00	\$317.00	\$178.00	\$352.00	\$152.00	
Business License				\$150.00	\$46.00				
Fingerprinting	\$52.00			\$52.00					
Vehicle Inspection			\$142.50	\$98.00	\$58.00	\$116.00	\$205.00	\$34.00	
Total	\$202.00	\$61.00	\$142.50	\$671.00	\$421.00	\$294.00	\$557.00	\$186.00	\$2,534.50

Effect of TNCs on Taxicab Business

- TNCs are companies like Uber and Lyft and are licensed by the PUC.
- TNCs are subject to considerably less regulation than are taxis.
- TNCs have reduced taxi ridership by 40-50 % county-wide.

REGULATORY COMPARISON: TAXICABS V. TNC

ISSUE	TNC	TAXICABS
Passenger Bill of Rights	No	Yes
Types of charges/Maximum Rates	No	Yes
Taxicab Driver Permit Required	No	Yes
Driver DOJ Fingerprint Criminal Background Check Required	No	Yes
Driver Drug Testing Required	No	Yes
Taxicab Parking Restrictions by City	No	Yes
Trip Logs Required of Driver	No	Yes
Lost Property Reclaim Process	No	Yes
24/7 Commercial Liability Insurance	No	Yes
Taxi Driver Identification/Badges Required	No	Yes
City Indemnity/Hold harmless Required	No	Yes
Vehicle Permit Required	No	Yes
Exterior Postings/Vehicle Identification Required	No	Yes
Rates Required to be Posted on vehicle	No	Yes
Uniform Exterior Color Required	No	Yes
Interior Postings Required	No	Yes
Trip Meter certified by Weights & Measures	No	Yes
Top Light Required	No	Yes
Vehicle Inspection Required	Yes	Yes
Regulated Standards for Conditions of Vehicle	No	Yes
DOJ Fingerprint Background Checks for Owners Required	No	Yes
Fleet Permit Process Requirements	No	Yes
Green Fleet low emission vehicle requirements	No	Yes
Driver Record Keeping	No	Yes
Vehicle/Fleet Record Keeping Required	No	Yes
Accessible Taxicabs Required	No	Yes
Minimum Office Requirements/Office Hours	No	Yes
Fleet Manager Required	No	Yes
24 Hr Dispatch Service Required	No	Yes
Complaint Resolution Process Required	No	Yes
General Liability Insurance Required	Yes	Yes
Required service areas	No	Yes
Regulatory fees to local governments	No	Yes

Fingerprinting

- Fingerprinting helps to insure the safety of the rider
- Six cities in Santa Clara County fingerprint taxicab drivers.
- In order for a taxicab driver to provide services throughout SCCO he/she must be finger printed six times

Driver Testing & Permitting

- At least three SCCO cities require their own written tests to become a taxicab driver
- A driver must display his or her permits

Vehicle Inspections

- 4 SCCO cities inspect each taxicab annually
- Vehicle inspections are basically the same
- Plus, Weights and Measure meter certification

Enforcement

- Laws without enforcement are useless
- Unlicensed taxicabs proliferate
- Unlicensed taxicabs are unsafe
- Unlicensed taxicabs steal from licensed operators
- Fines are a new form of revenue

Elimination of Rate Regulation

- TNC' s rates are not regulated
- Taxi drivers want to reduce rates in most cases
- Taxi meter rates must be deregulated
- Taxi Meters make dynamic rates almost impossible
- App meter technology is available to taxis

Technology

- TNC-like technology is available for taxis
- Reporting
- In app meters
- Single button ordering
- Flat rate pricing
- Promotions
- Instant feedback of vehicles and drivers
- Social Media

County-Wide Regulatory Scheme

- A single county-wide driver permit complete with fingerprint background checks
- A single county-wide annual vehicle inspection with identifying marking
- Companies or third-party driver training with ongoing monitoring
- Elimination or reduction of regulation of rates